

Training Courses

Introduction to Universal Credit and Migration

2 online modules

This course provides an overall understanding of Universal Credit including conditions of entitlement, calculation and how best to advise claimants.

Module one we will consider:

- Universal Credit criteria and how to identify who can claim
- Limited capability for work
- Calculation of Universal Credit, looking at the maximum amount, rent and treatment of income
- Conditionality: the Claimant Commitment, sanctions and hardship payments

Module two we will consider:

- Claims, payment and changes of circumstances
- Monthly assessments and their impact
- Common problems
- Migration and transitional protection

Target Group: Introductory

This course is relevant to anyone who works with claimants of working age. The course is updated to bring in any changes as they occur so works well as a refresher.

By the end of the course you will have:

Confidence to advise clients about Universal Credit and how it will affect them. An understanding of the impact of Universal Credit and how your organisation can work to support clients.

Date: Wednesday 19 June 2024, 10.00 – 4.00

www.welfare-benefits-unit.org.uk/training