

Training Courses

Benefits Overview (working age) 2 online modules

This one-day course is designed for those who need to know about the benefits system and how it affects their clients. It will provide an overview of the benefits available and outline benefits for different groups of people, helping you identify benefit entitlement and maximise income.

Module 1 will cover:

- An overview of the benefits system for working age claimants
- Benefits for those with limited capability for work
- Disability and carer benefits

Module 2 will cover:

- Benefits for those on a low income – including Universal Credit and help with rent
- Work-related responsibilities
- The claims and assessment process

Target Group: Introductory

This course offers a brief introduction to the benefit system, or it may act as a refresher. It is suitable for anyone whose role involves contact with clients who are entitled to benefits and would like to understand more.

By the end of the course you will:

Feel confident about how the benefit system works, which benefits are applicable to your clients and how to support your clients with the claiming and assessment process.

Date: Wednesday 21 February 2024, 10.00 – 4.00

Thursday 13 February 2025, 10.00 – 4.00