

Training Courses

Universal Credit – Housing Costs 1 online module

This course provides an understanding of who is eligible for help with housing costs in their Universal Credit award and how this is calculated.

This module will cover:

- Who is eligible and what housing costs are included in their UC claim
- Checking entitlement to the amount of housing costs
- Local Housing Allowance rules and the bedroom tax
- Reasons why there may be a rent shortfall
- Alternative Payment Arrangements and direct deductions for rent arrears

Target Group: Standard

This course is relevant to anyone who works with working age claimants living in rented accommodation. The course is updated to bring in any changes as they occur so works well as a refresher.

By the end of the course you will have:

Confidence to advise clients about the help they can get towards their housing costs through Universal Credit.

Date: Wednesday 7 Feb 2024, 10.00 – 12.30