Introduction to Universal Credit

To provide an overall understanding of Universal Credit conditions of entitlement and how best to advise claimants. The course is regularly updated to take into account changes to regulations and guidance.

Over the day we will consider:

- Universal Credit criteria and how to identify who can claim
- Conditionality: the Claimant Commitment, sanctions and hardship payments
- Calculation of Universal Credit, looking at the maximum amount, rent and treatment of income
- Claims, payment and changes of circumstances
- Monthly assessments and their impact
- Common problems
- Migration and transitional protection

Target Group:

This course is relevant to anyone who works with claimants of working age.

By the end of the course you will have:

Confidence to advise clients about Universal Credit and how it will affect them. An understanding of the impact of Universal Credit and how your organisation can work to support clients.

Dates:

Thursday 27 June 2019
Thursday 6 February 2020

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